

## On Call Africa (OCA) Volunteer Doctor Role



**Type of role:** Healthcare

**Location:** Zambia, Southern Province

**Duration:** 2-6 Months

**Application closing date:** As soon as filled

**Interview date:** As soon as possible

**Start date(s):** Various throughout year (January, April, September)

### Role Overview

The objective of this role is to support in strengthening the access to the triage, assessment and treatment through the local health system by taking a lead in the provision of mobile clinics and health awareness education. In addition to this you will be involved in capacity building of community health worker volunteers (CHWs) through 1-1 mentorship and group training. Where required you will review and update protocol manuals to ensure project guidance is up to date.

### Role Duties

- Perform professional medical services in the examination, diagnosis, care and treatment of physically ill patients, within the limits of experience and professional training.
- Determine patient medication needs, and provide generic drugs whenever appropriate, notifying the project team of additional drug stock requirements.
- For those patients whose medical needs are beyond our scope of services or there is a medical emergency, make patient referrals to appropriate specialty services as arranged in protocols
- Provide appropriate patient instruction and/or consultation with family or significant other, as needed.
- Provide clearly written instructions for patients and be available to CHWs for direction, support and clarification of the medical plan of care.
- Record examination, diagnosis and treatment notes, meeting record documentation requirements, ensuring these are also uploaded at the end of each week.
- As a team conduct at clinic and pre-arranged training, coaching and mentorship for CHWs.
- As a team plan the delivery of health awareness sessions during and or around clinic activity.
- As a team ensure equipment for voluntary activities is organised and ready each week.
- Support in the standardisation of patient diagnosis and treatment procedures and protocols in line with national guidance/standards
- Prepare and submit plans and handover notes to OCA, including documenting best practice, lessons learnt, and case studies.
- Attend team meetings as arranged
- Support the roll out, monitoring and evaluation of initiatives relating to OCA

**Skills, qualifications and experience****Essential:**

- Qualified medical professional (MD)
- Medical degree (MBBS or equivalent)
- In the UK you need to have completed FY2 prior to departure for this role

**Desirable:**

- Specialised in paediatrics, emergency care, general practice.
- Working knowledge and or an interest in Public Health.
- Prior experience in teaching and or mentoring

**Personal Qualities:**

- Strong interpersonal skills and suitable character to work in a slow-paced environment which can be bureaucratic (requiring patience and tenacity)
- Professionalism
- Conceptual and analytic thinking
- Initiative, self-motivation
- Ability to perform under pressure
- Good relationships management skills
- Ability to adjust and adapt easily to a new environment, culture and situation; address multiple challenges and be able to work without much supervision
- A team player and able to work alongside their local colleagues in the spirit of partnership
- Proactive, supportive and accommodative

**Personal Considerations**

In addition to the role description, If you have a significant current or past medical condition or you have general concerns about staying healthy as a volunteer. You may wish to discuss your personal circumstances or health concerns in confidence with OCA before you apply for this placement, in this instance please contact [info@oncallafrica.org](mailto:info@oncallafrica.org)